

United States Postal Service®

INDUSTRY ALERT

October 4, 2023

USPS Ship (Package Platform) System Deployment

On *Thursday, October 5, 2023*, the United States Postal Service will perform maintenance that is critical to its infrastructure.

Commercial System - Software Update Implementation Timeframe / Outage Notification		
Implementation Window		
Schedule	Date	Time
Start	Thursday, October 5, 2023	6:00 PM CT
End	Thursday, October 5, 2023	11:59 PM CT
Impacted System	Impacted Service(s)	Outage
USPS Ship Release 10.0.0.1	Account Management	Yes (6:00 PM – 8:00 PM CT)
Note: Only Account Management Service will be impacted, no other services affected by the outage.		

During the cited timeframe, there will be a brief impact to all data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR) and also internal and external reports may be briefly impacted.

Based on assessments of forecasted volume, it is anticipated impacted data will be current no later than end of day on the same day [**Thursday, October 5, 2023**]. However, following standard protocol - data processing will be monitored; and updated status assessments provided.

We apologize for any inconvenience.

NOTE: Delivery of packages IS NOT impacted during scheduled system events.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours M-F (**7:00 AM CT – 7:00 PM CT**), direct any inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via eMail [MSSC@usps.gov] or telephone [(877) 672-0007].

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